

Report 2 Law Clinics and Legal Services 2.6. Quality Assurance Measures

ID	Law Clinic	Database of all files	Data entered by hand into a register	Data entered electronically into a database	Separate file inventories for each practitioner	File consultations between Advocates, Attorneys and Candidate Attorneys	between attorneys and students	A policy and system dealing with complaints	A formal system for opening and closing files	Regular review of outcome of cases and effectiveness	A policy for practitioners to keep clients up to date	Written guidelines	Regular practitioner meetings
1	UKZN Law Clinic Durban		✓	✓		✓	•	✓	✓	•	✓		✓
2	Univen Law Clinic		•	✓	✓	•			✓				
3	Nelson Mandela Metropolitan University Law Clinic		✓					✓	✓	✓	✓		
4	North West University Community Law Centre	•	•	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5	Rhodes University Law Clinic	•	•	✓	✓	•	•		✓	✓	✓	•	•
6	UCT Law Clinic			✓									
7	University of Johannesburg Law Clinic		•		•	•	•	•	✓	•	•		✓

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8	University of Limpopo Campus Law Clinic		•		•	•		✓	•	✓	✓	✓	✓
9	North West University Law Clinic			✓	✓	✓	•	✓	✓	✓	✓	✓	✓
10	University of Pretoria Law Clinic		•	✓	•	•	•	•	✓	•	•	•	✓
11	UWC Legal Aid Clinic		•	✓	✓	•	•		✓				✓
12	Wits Law Clinic		•	✓	✓	•	•	•	✓	•	•		✓
13	Legal Aid Clinic - Stellenbosch University			✓	✓	✓	✓	✓	•	✓	✓	✓	✓
15	University of Fort Hare Law Clinic		•		•	✓	•	•	•	✓	•	•	✓
17	University of South Africa Law Clinic		✓	✓		•	•	•	✓				✓

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19	Walter Sisulu University Law Clinic		•				✓						