

Report 2 Law Clinics and Legal Services at 17 Law clinics during 2015 2.6. Quality Assurance Measures

ID	Law Clinic	Data entered by hand into a register	Data entered electronically into a database	Separate file inventories for each practitioner	File consultations between Advocates, Attorneys and Candidate Attorneys	File consultations between attorneys and students	A policy and system dealing with complaints	A formal system for opening and closing files	Regular review of outcome of cases and effectiveness	A policy for practitioners to keep clients up to date	Written guidelines	Regular practitioner meetings
1	UKZN Law Clinic Durban		✓	✓	✓	V	V	✓	•	✓	✓	•
2	University of Venda Law Clinic		✓	✓	✓	•		✓	✓	•	•	•
3	Nelson Mandela Metropolitan University Law Clinic		✓		✓	✓		•		•		✓
4	North West University (Mahikeng)		✓	•	•	•	•	•	•	>		•
5	Rhodes University Law Clinic		✓	•	•	✓		✓		✓		•
6	UCT Law Clinic		✓	•	•	•	•	✓				
7	University of Johannesburg Law Clinic		✓	•	•	✓	•	✓	•	•	✓	•

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9	North West University Law Clinic (Potch)		✓	✓	✓		•	V	✓	✓		•
10	University of Pretoria Law Clinic		✓	✓	✓	✓	✓	•	✓	✓	✓	✓
11	UWC Legal Aid Clinic		✓	•	•	•	✓	✓	•	•	•	✓
12	Wits Law Clinic		✓	•	•	✓	•	✓	•	•	✓	✓
13	Legal Aid Clinic - Stellenbosch University	•	✓	✓	✓	✓	✓	•	✓	✓	✓	✓
14	UFS Law Clinic		✓	✓	•	•		✓	•	✓	•	✓
15	University of Fort Hare Law Clinic			•	•	•		✓	•	•		✓
16	University of Kwazulu- Natal Law Clinic (PMB)								✓	✓		✓
17	University of South Africa Law Clinic		✓	✓								

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19	Walter Sisulu University Law Clinic	V		V	V	✓		V	V	V	✓	✓
17		15	5 14	4 15	5 15	1	.4	9 15	5 13	3	15 12	. 15